

## Product Data Sheet for Inecom Customer Portal

The Inecom Customer Portal provides the following features.

### Overview of Features

1. Multiple individuals from a customer organization can be provided access to the portal
2. Portal Login Users
  - In the SAP we will create each customer as users
  - The best part is we don't have to assign the SAP license to this user you need only one super user of SAP which will be used in config.
  - This user will be used for login into the customer portal & it will be verified
3. Inecom Customer Portal is integrated with SAP Business One in real time
4. The sales order created in portal will be directly sync in SAP & also if you can set approval template for the same in SAP so it will save in draft for approval pending.
  - In the sales order add you will see list of items to add from BP catalog no. of that customer created in SAP
  - Also, you will get Logistic tab where you will Bill to & Ship to addresses & able to select from multiple
5. The draft sales order creation option is also there in portal which will save draft sales order in SAP & also shown in the portal.
6. Print Layout & Attachment:
  - You can attach attachment files in Portal itself while creating sales order which will be updated in the SAP sales order attachment tab.
  - You can preview/download print layout of A/R Invoice created against Sales Order
  - You can also preview/download the attachments of the A/R Invoice transaction attached in the attachment tab in SAP.
7. You will also get the Reports in Portal:
  - Sale Order List
  - AR Down Payment Request report
  - AR Invoice List
  - AR Credit Memo Report
8. On the Home page of portal, you will get below dashboard information:
  - Customer Information
    - Customer Code
    - Customer Name

- Primary Contact Person detail
- Balance Information
  - Payment Term
  - Account Balance
  - Sales Order Balance
  - Credit Limit
- Address Information
  - Bill to address details
  - Ship to address details
- Document details dashboard of Sales Order, AR Down Payment Request & AR Invoice:
  - Open document details
  - Closed document details
  - Canceled document details
  - Service call details

9. Other than core functionalities you will have below features too:

- After creating sales order in SAP, we can set up auto mail to customer contact person with PDF attachment of sales order
- New Customer/Dealer registration
  - Here customer can fill up their details like Company details, contact details address etc.
  - And a mail will be sent to that customer that your application received for new registration & providing him contact details of your company for further communication
- Display of stock for items
  - Free stock = In stock – Committed