

## Product Data Sheet for WhatsApp Integration

The Inecom WhatsApp Integration provides the following features.

### Overview of Features

1. The add-on will work for both SQL as well as HANA version of SAP B1 above SAP v10.
2. The WhatsApp integration add-on will send plain text messages as well as PDF documents in the form of link.
3. In the add-on Scenario master to be setup:
  - Here you need to define required SAP documents like Sales Order, Purchase Order, A/R invoice etc.
  - You need to select PDF-Default Layout = Yes/No to be able to send PDF attachment in the message.
  - In the scenario master itself you will also define the Layout path for respective document.
4. WhatsApp Integration currently has below scope:
  - Send Text Message
  - Send PDF Attachment
  - Schedule Reports
5. For Schedule Reports scope:
  - Here you will select the required crystal report from the list to be sent
  - Provide From & To date range as selection parameter for the selected report
  - Then here you can simply import the Customer list with browse option to whom this report to be sent on demand.
6. Upcoming Features:
  - Approvals through WhatsApp for SAP Marketing documents like Sales Order, Purchase Order etc.